



## CLUB RULES OKANAGAN MISSION TENNIS

All Members at Okanagan Mission Tennis are expected to follow the rules and guidelines below.

Memberships may be revoked if guidelines are not followed.

Adjustments to guidelines will be updated throughout the season based on current public health guidelines if changes are required.

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1. Okanagan Mission Tennis Courts are available for Members who have a paid membership for the 2022 season and non member public players that purchase time slot online prior to play and have accepted all terms.
  2. Guests & spectators permitted onsite however, booking must be completed and paid online prior to play.
  3. All players are required to wear appropriate tennis attire and non-marking tennis shoes –shirts must be worn at all times in public areas.
  4. Please refrain from taking anything other than water on to the courts.
  5. Smoking of any substance/ vaping is not permitted within the clubhouse and grounds.
  6. Mobile phones should be turned to silent when on the courts.
  7. Please remove all litter/ball cans etc. at completion of your game and put into the receptacles provided.
  8. Bicycles are to be locked up in bike rack provided and not brought through the club house.
  9. Pets are not permitted at the club.
  10. If you use any dishes in the kitchen it is your responsibility to either wash and put away in the cupboard or put into the dishwasher – no dishes are to be left on the courts, on the countertops or in the sink - please leave the space tidier than you found it.
  11. Effective May 2020 Okanagan Mission Tennis introduced a “NEW” ONLINE ONLY booking system at our club. All bookings at Mission Tennis MUST be booked through the online booking system established in the 2020 season. **No drop in's permitted and all bookings must be confirmed prior to entering the property.** All [Online Court Booking Guidelines](#) acknowledged by members in registration process must be adhered to.
  12. Respect our neighbours by keeping noise to a minimum. Lights / play should end by 10:00pm
  13. Leagues at Mission Tennis are for Members Only.
  14. There are NO refunds or prorated membership at Okanagan Mission Tennis for the 2022 season even if public health orders change and further restrictions are placed on club play.
  15. All court bookings will consist of 1 ½ hours. All players on courts are requested to leave their court and property at the allotted end time.
  16. Mission Tennis will follow all provincial, federal and municipal health guidelines and requirements for our property. Changes may be implemented throughout the season and adherence to these guidelines will be mandatory for all members, guest and spectators.
  17. Private lessons at Mission Tennis are only permitted with designated authorized Mission Tennis Coaches.
  18. Junior members under the age of 10 must be supervised by an adult at all times- parents are expected to make sure their kids are aware of all club rules.



#### Member Infractions Procedure:

The OMCHA manager, coaching staff and/or tennis committee members will intervene and provide guidance to club members who are in breach of the rules/policies of OMT. If an incident occurs when neither are present and you as a member observe an infraction, the complaint should be made in writing and emailed to [info@okmissiontennis.org](mailto:info@okmissiontennis.org).

A copy of all incident/infraction memos or letters as described below and other correspondence will be kept on file in a confidential folder. The tennis committee/coaches will be informed of all infractions.

First incident Memo – first infractions will be followed by a memo notation, as attached, sent to the club member, identifying the date and time the incident occurred and inviting a response from the member.

Second incident notification – if a second infraction is deemed to have occurred within the membership year with the same member, an email from the tennis committee identifying the incident, inviting a response from the member will be forwarded to the club member. This email will include a warning that this is the 2<sup>nd</sup> incident and the club member is notified that any further incidents occur, their membership will come under review by the Tennis Committee with the possibility of suspension for a minimum of 30 days.

Third incident notification – if a third infraction is deemed to have occurred within the membership year their membership/key fob will be suspended for a minimum of 30 days.

Fourth incident notification – will result in permanent expulsion from the club.

**Okanagan Mission Tennis takes the health and safety of its members seriously. There will be a high level of monitoring in place during this time to ensure all rules are adhered to. Under no circumstances will misuse of the rules and guidelines be accepted or tolerated. These rules and guidelines have been put in place so everyone can have a safe and healthy season.**

**Playing tennis this year is a privilege at our club !**

**If you see any incidents of non compliance, we ask that you immediately report them by email to [info@okmissiontennis.org](mailto:info@okmissiontennis.org). We ask you for your own health and safety not to address the issue yourself but to report it by email for the investigating committee to resolve.**

**“Be Kind, Be Calm, and Be Safe” – Let’s Play Tennis !**